

Big Boss

South Fork Hardware
6838 West 3500 South
West Valley City, UT 84128

23 July 2018

Spencer Rosenvall
7446 West Ensign Park Circle
Magna, UT 84044

Dear Spencer,

I am very pleased to have received your letter and to hear of the wonderful experiences you have had shopping at South Fork Hardware with our exceptional customer service.

As a small town store, we thrive based off customer loyalty, which causes us the need to be exceptional in areas we can afford to be. This is where we determined to give our utmost best in customer service, as we aim to please and best give our service to anyone who steps foot in our store. We do not often see the fruits of our customer service, and in response to your letter we genuinely THANK YOU!

Arryn, Daniel, and other said persons have been formally recognized thanks to your letter, and aim to further provide excellent customer service to you and others upon their visits to the store.

Thanks again for choosing South Fork Hardware, and we look forward to continue serving you.

Sincerely,

Big Boss

South Fork Hardware Store Manager



